# How to Use the Membership Portal

Updated 5/6/2021



Feel the Power

# Step 1.0

- If you have your Membership Card...
  - Scan your QR Code with your mobile smartphone\*
  - View your Public Directory profile
  - At the bottom, click the Login Page tab



\* To scan a QR code, you need a smartphone with a camera and, in some cases, a mobile QR code reader app. FYI – iPhones running iOS 11 (or later) and Androids running Android 9 (or later) can scan a QR code when the camera is turned ON.



- Log into the Membership Portal using your...
  - ID Number or International Card Number and;
  - Password
    - Your <u>first-time</u> password is the last four digits of your Social Security number
  - Click the Log in button
  - Once you log in with your <u>first-time</u> password, you will be required to change it

LIUNA Chicago Membership Card





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- If you don't know or remember your
  ID Number or International Card Number...
  - Scan your QR Code on your Membership Card with your mobile smartphone\* and view the numbers on your Public Directory page or;
  - Contact your Local and ask them to email you a Profile Email Notification

\* To scan a QR code, you need a smartphone with a camera and, in some cases, a mobile QR code reader app. FYI – iPhones running iOS 11 (or later) and Androids running Android 9 (or later) can scan a QR code when the camera is turned ON.



• If you don't remember your password, click the Forgot Password? button



- Complete the **Recover Password** form to verify your identity
  - Social Security # with dashes
  - Birth Date
  - Email Address\*\*
  - Last Name
- Check the Security Captcha, I'm not a robot, box
- Click the **Continue** button

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<sup>\*\*</sup> To verify your identity and change your password, you will need a valid email address saved to your profile. If needed, contact your Local to add or update your email address.

• Enter and confirm your new password and then click **Continue** 

#### IMPORTANT

- New password must be different from the current password
- Password must contain both letter and number characters
- The minimum length for a password is 3 characters

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# Step 3.0

- When you first log into your profile...
  - If you don't have an email address\*\* saved to your profile, you will be asked to submit one
  - Enter an email address in the **Attention** box and your profile will be automatically updated



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### Step 4.0

- When viewing the **My Profile** page...
  - Review and verify that all your profile information is up to date



# Step 4.1

- Review other membership profile information when you click the **three bar menu** 
  - Skills
  - Monthly Apprentice Reports
  - Class Registration
  - Membership Card
  - Edit Profile
  - Password
  - Log off



#### Step 4.2

• After you click the three **three bar menu** and select **Membership Card** tab to view your digital membership card



#### SUGGESTION

• With your mobile smartphone, <u>take a photo</u> of your *physical* membership card or <u>save a screenshot</u> of your *digital* membership card so you can easily find it when needed.

• To update your profile, when needed, click the **three bar menu** and select the **Edit Profile** tab



- For online security reasons...
  - Before you can update your profile, your identity needs to be verified with a confirmation number, also known as two-factor authentication
- Your confirmation number can be received in one of two ways:
  - 1. By Text Message
  - 2. By Email
- If you can verify your identity with a text message or email, proceed to **Step 5.5**



- If the email address displayed is invalid or you don't have one saved in your profile...
  - Click the **here** link to submit a new email address



 Enter your updated email address and click Submit



- When your email address is updated by LIUNA Wisconsin...
  - You will receive a Profile Email Notification that will display your membership information
  - With your new email address updated, go back to Step 1.0 and log into the Membership Portal again



- After receiving your confirmation number in **Step 5.1** by either...
  - A Text Message or;
  - An Email



 Enter in the confirmation number and click **OK**

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• Click **OK** to the disclaimer message

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LEGAL DISCLAIMER: This message, including any attachments, contains confidential information and may be legally privileged. Access to this email by anyone other than the intended recipient is unauthorized. If you are not the intended recipient, any review, disclosure, copying, distribution, retention, or any action or inaction taken in reliance on this information is prohibited and may be unlawful. If you are not the intended recipient, please notify the sender and delete the message, any attachments, and any copies thereof from your system.
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# Step 6.0

• Update your profile as needed

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# Step 6.1

• After you've finished updating your profile, scroll down to the bottom of the page and click **Submit** 

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# Step 6.2

• When your updates or corrections have been saved, click the **here** link to return to the **My Profile** page



# Step 7.0

- You will always receive a Profile Email Notification after your profile has been updated
- When the email is received, review and verify the updated information

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	If you have any questions	or concerns, please contact your local.	
	Thank you for your hard v	vork and support of LIUNA.	
	Sincerely		